

ORDINANCE

2021-12-16-0995

AUTHORIZING THE NEGOTIATION AND EXECUTION OF AN AMENDMENT TO AN INTERLOCAL AGREEMENT WITH SOUTHWEST TEXAS REGIONAL ADVISORY COUNCIL FOR THE PURPOSE OF PROVIDING AND MANAGING SEVEN MENTAL HEALTH PROFESSIONALS TO ASSIST WITH MENTAL HEALTH CRISIS STABILIZATION AS PART OF THE MULTIDISCIPLINARY RESPONSE TEAM (MDRT) FOR MENTAL HEALTH PILOT PROGRAM, AN EVALUATION OF THE PROGRAM, AND AN INCREASE OF THE TOTAL CONTRACT AMOUNT UP TO \$2,807,676.00 FOR THE TERM ENDING MARCH 31, 2023.

* * * * *

WHEREAS, as part of the FY 2022 Adopted Budget, City Council approved a pilot program to provide an alternative response to mental health 911 calls handled by the San Antonio Police Department (SAPD); and

WHEREAS, a Multidisciplinary Response Team (MDRT) was approved as recommended by the Meadows Mental Health Policy Institute (MMHPI) as part of a study conducted last summer; and

WHEREAS, the MDRT is a medically led team consisting of a licensed mental health professional, a San Antonio Fire Department (SAFD) Mobile Integrated Health (MIH) paramedic and a SAPD Mental Health Unit (MHU) Officer; and

WHEREAS, during the pilot program, the MDRT team will respond to central substation calls beginning in April 2022 seven days per week from 7:00 a.m. to 11:00 p.m.; and

WHEREAS, additionally, the pilot program will begin to integrate licensed clinicians to the 911 call center to cover peak hours the days of the week when the greatest frequency of calls occurs; and

WHEREAS, this action authorizes the San Antonio Metropolitan Health District to amend the Interlocal Agreement with Southwest Texas Regional Advisory Council (STRAC) to add seven mental health clinicians and to assist the implementation and evaluation of the program; and


WHEREAS, STRAC will engage the MMHPI in the implementation and evaluation of the program; **NOW THEREFORE:**

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF SAN ANTONIO:


SECTION 1. The City Manager or designee or the Director of the San Antonio Metropolitan Health District or designee is hereby authorized to negotiate and execute an amendment to an Interlocal Agreement with Southwest Texas Regional Advisory Council for the purpose of

SECTION 3. Payment is authorized to Southwest Texas Regional Advisory Council (STRAC) and should be encumbered with a purchase order.

SECTION 5. This Ordinance is effective immediately upon the receipt of eight affirmative votes; otherwise, it is effective ten days after passage.


MAYOR
Ron Nirenberg

Debbie Racca-Sittre
Debbie Racca-Sittre, Acting City Clerk


 Andrew Segovia, City Attorney



City of San Antonio

City Council Meeting December 16, 2021

42.

2021-12-16-0995

Ordinance approving an amendment to the Interlocal Agreement with the Southwest Texas Regional Advisory Council (STRAC) for the purpose of providing and managing seven mental health professionals to assist with mental health crisis stabilization as part of the Multidisciplinary Response Team (MDRT) for Mental Health pilot program, and to conduct an evaluation of the program. The amendment increases the contract by \$1,670,546.00 for a total amount up to \$2,807,676.00 for a period of January 2022 to March 2023. Funds in the amount of 1,159,620.00 are available from the FY 2022 Budget and funds in the amount of \$510,926.00 are subject to City Council approval as part of the upcoming budget process. [María Villagómez, Deputy City Manager, City Manager; Claude A Jacob, Director, Health]

Councilmember Courage moved to Approve on the Consent Agenda. Councilmember Cabello Havrda seconded the motion. The motion carried by the following vote:

Aye: Nirenberg, Bravo, McKee-Rodriguez, Viagran, Rocha Garcia, Castillo, Cabello Havrda, Sandoval, Pelaez, Courage, Perry

Attachment I

**AMENDMENT #2
TO INTERLOCAL AGREEMENT BETWEEN
CITY OF SAN ANTONIO
AND
SOUTHWEST TEXAS REGIONAL ADVISORY COUNCIL**

This amendment #2 ("Amendment") to the Interlocal Agreement ("Agreement"), is entered into by and between the City of San Antonio, a Texas Municipal Corporation ("City"), acting by and through its designated representative, the Director of the San Antonio Metropolitan Health District ("Metro Health"), pursuant to Ordinance No. 2021-12-16- _____, passed and approved on December 16, 2021, and Southwest Texas Regional Advisory Council ("Contractor").

WHEREAS, City contracts with Contractor for the Mental Health and Homeless Outreach Clinicians Program through the Interlocal Agreement ("Agreement"), executed on _____; and

WHEREAS, modifications to the FY 2022 Agreement are necessary to fund additional services to be performed by Contractor during the period of January 1, 2022 through March 31, 2023 related to Metro Health's Violence Prevention Program, to include an evaluation to be performed by Meadows Mental Health Policy Institute; and

WHEREAS, due to the modifications in the Scope of Work pursuant to this amendment, Metro Health will be assigned monitoring, fiscal control, and evaluation of this Agreement; NOW THEREFORE:

City and Contractor agree to amend the Agreement as follows:

1. Section 1, Term of the Agreement is amended to reflect the extension of the current Agreement term through March 31, 2023 as follows:

This Agreement will commence October 1, 2021 and continue through March 31, 2023 unless earlier termination shall occur pursuant to any provision hereof.

2. The Scope of Work and Budget referenced in Sections 2 and 3 of the Agreement are amended to add a project specific scope of work and budget in connection with additional services to be performed by Contractor during the period of January 1, 2022 through March 31, 2023 to include a subcontract for an evaluation to be performed by Meadows Mental Health Policy Institute of the City's mental health response and identify system improvements. The document attached hereto and incorporated herein as Addendum to **Attachments I and II** reflects agreed upon additions to **Attachment I**, the Scope of Work, and **Attachment II**, the Budget, to incorporate this additional work. The Addendum to **Attachments I and II**, taken together with the original **Attachments I and II**, supersede prior conflicting or inconsistent agreements with regard to the referenced Scope of Work and Budget, and all references in the Agreement to the Scope of Work and Budget shall mean the Scope of Work and Budget as revised by this Amendment.
3. Section 3.A., Budget and Payment of the Agreement is amended to reflect the added cost for the additional services to be performed by Contractor as follows:

3.A. City will reimburse Contractor for eligible costs incurred providing the services under this Agreement in accordance with the attached Budget (**Attachment II**) and in an amount not to exceed the below amounts as total compensation, for each of the specified terms. *

December 1, 2019 to September 30, 2020 (Year One)	\$188,405.00
FY 2021 October 1, 2020 to September 30, 2021 (Year Two)	\$246,298.00
FY 2021 Meadows Mental Health Policy Institute Assessment	\$150,000.00
FY 2022 October 1, 2021 to September 30, 2022 (Year Three)	\$264,212.94
January 1, 2022 to March 31, 2023-Multidisciplinary Response Team (MDRT) for Mental Health pilot program	\$1,470,546.00
January 1, 2022 to March 31, 2023- Meadows Mental Health Policy Institute Evaluation	\$200,000.00
FY 2023 October 1, 2022 to September 30, 2023 (Year Four)	\$264,212.94
Total:	\$2,783,674.88

*Years One, Two, Three and Four amounts reflect amounts for previously approved scopes of work

4. Section 4A. Program Evaluation, Inspection and Records Keeping Requirements is amended to reflect Metro Health will be the department assigned monitoring, fiscal control, and evaluation of this Agreement as follows:

4. A. Metro Health is assigned monitoring, fiscal control, and evaluation of this City funded Agreement. Therefore, at such times and in such form as may be required by Metro Health, the Contractor shall furnish to Metro Health such statements, records, data, all policies, procedures, and information and permit the City to have interviews with its personnel, board members and service recipients pertaining to the matters covered by this Agreement.

5. Section 15B. Sub-contracting and Assignment is amended to reflect the addition of Meadows Mental Health Policy Institute as a subcontractor as follows:

15. B. Any other clause of this Agreement to the contrary notwithstanding, none of the work or services covered by this Agreement shall be sub-contracted, except for the agreed upon subcontracts with the CHCS and the Meadows Mental Health Policy Institute, without the prior written approval of City, and if applicable, the grantor of the grant if grant funds are involved. Any work or services approved for sub-contracting under this Agreement, however, shall be sub-contracted only by written contract or agreement and, unless specific waiver is granted in writing by City, shall be subject by its terms to each and every provision of this Agreement. Compliance by sub- contractors with this Agreement shall be the responsibility of Contractor. Contractor agrees that payment for services of any sub-contractor shall be submitted through Contractor, and Contractor shall be responsible for all payments to sub-contractors.

6. All other terms, conditions, covenants, and provisions of the Agreement are hereby continued and shall remain in effect in their original form, except for the provisions modified by this Amendment.

This Amendment has been fully executed as of the date of signature of the last party to sign.

**CITY OF SAN ANTONIO,
a Texas Municipal Corporation**

**SOUTHWEST TEXAS REGIONAL
ADVISORY COUNCIL (STRAC)**

By: _____
Claude A. Jacob, DrPH (c), MPH
Health Director
San Antonio Metropolitan Health District

By: _____
Eric Epley, Executive Director

Date

Date

APPROVED AS TO FORM:

City Attorney

ATTACHMENTS:

Multidisciplinary Team Mental Health Clinicians and Meadows Mental Health Policy Institute Evaluation Scope of Work and Budget (Addendum to Attachments I and II of the Agreement)

Project Overview:

The Multidisciplinary Response Team (MDRT) for Mental Health is a three-person team consisting of a mental health clinician, a San Antonio Fire Department Mobile Integrated Health (SAFD-MIH) paramedic and a San Antonio Police Department Mental Health Unit (SAPD-MHU) officer. The mission of the MDRT pilot program is to provide immediate response and assessment of patients experiencing mental health crisis and to assess and connect patients to the most appropriate level of prevention and intervention care.

Contract Amount: \$1,470,546

Scope of Work

Multidisciplinary Response Team (MDRT) Mental Health Pilot Program

STRAC agrees to manage a behavioral health service provider contract with approved mental health clinicians to provide the following services and abide by the following provisions:

- A. All individuals compensated under this Agreement must have the requisite training, license and/or certification for the services they will perform and will be in good standing with the applicable authoritative bodies having regulatory authority over the profession of which they are a member; must maintain a valid driver's license and automobile insurance coverage to travel as needed; have experience working in mental health crisis intervention, must be able to pass all applicable public safety background checks.
- B. STRAC and associated service providers must always maintain professional boundaries with clients and team members.
- C. STRAC shall establish a supervisory complement and through its service provider, shall employ seven (7) mental health clinicians from the Center for Health Care Services (CHCS) to serve as the behavioral health expert on the Multidisciplinary Response Team (MDRT) pilot program team and perform services under this Agreement.

Qualifications for Mental Health Clinicians: Licensed Professional Counselor (LPC), Licensed Clinical Social Worker (LCSW), or a Licensed Master of Social Worker (LMSW), Qualified Mental Health Professional (QMHP) or equivalent from the Texas Department of State Health Services.

- A. STRAC will ensure standard benefits are provided to personnel employed pursuant to this Agreement.
- B. The contracted behavioral health service provider shall allow staff to be transported by City staff, if needed.
- C. Substitution of Personnel- In order to best ensure continuity of service when personnel are absent due to vacation, resignation, or illness for a period longer

than ten working days, The behavioral health service provider shall notify the City designated point of contact of such absence and shall submit a plan for acting/interim coverage of the absent personnel no later than 5 business days of The behavioral health service provider's knowledge of an intended absence that meets this criterion. In addition, the behavioral health service provider shall submit a copy of all assigned employees' credentials (e.g., resume, licensing, etc.). Staff are required to keep up to date all requirements to maintain their professional licensing during the performance of services under this Agreement.

- D. The behavioral health service provider's personnel must have adequate mobility that requires frequent walking, standing, bending, stooping, kneeling, reaching (vertical and horizontal), and using fingers, hands, feet, legs, and torso. The behavioral health service provider's personnel must be able to regularly lift and/or move up to 40 pounds and occasionally must lift and/or move up to 50 pounds.
- E. STRAC shall establish a contract in collaboration with Metro Health with Meadows Mental Health Policy Institute (MMHPI) to conduct an evaluation of the MDRT for Mental Health pilot program. (Attachment I Scope of Work)

Meadows Mental Health Policy Institute

Scope of Work: Technical Assistance for Implementation and Evaluation of City of San Antonio First Response System

The Institute provided technical assistance to the City of San Antonio (COSA) to identify improvements in its first response system. COSA's goal was to ensure that, in an incident involving an individual experiencing a mental health emergency, first responders facilitate access to clinical care as quickly as possible. The Institute was asked to identify potential programmatic and system transformation opportunities informed by existing data on integrated response best practices in the first response system to meet the goal of rapid access to appropriate clinical care.

A pilot program introducing a dedicated multi-disciplinary response team (MDRT) to address mental health calls in the central area of the city, as recommended by Meadow's Institute, was included in the FY2022 Budget. The Scope of Work outlines the next steps and deliverables of evaluating the implementation a MDRT model in San Antonio.

Introduction / Overview

The project will:

- Provide Technical Assistance (TA) to the City of San Antonio (COSA) in developing performance measures and implementing a data-driven evaluation system of the entire local crisis continuum in collaboration with Southwest Texas Regional Advisory Council (STRAC) and other community-based stakeholder groups.
- Provide COSA with TA in adopting the Texas Multi-Disciplinary Response Team (MDRT) model to fidelity. This includes aligning and enhancing all six essential elements of MDRT success as identified by the Institute as critical to success with the program roll out in San Antonio.¹ Each element already exists in San Antonio or could be added, but each will need to be augmented and aligned with MDRT implementation if that implementation is to be successful.
- Provide TA in establishing an Implementation Work Group to determine how to leverage existing community practices to share in implementation plans and progress,

¹ These elements include licensed clinical support for the 911 call center; same-day walk-in clinic and prescriber services; crisis intervention and other training for officers, clinicians, and paramedics; twenty-four hours a day, seven days a week community hospital bed capacity; crisis medical care capacity for people under the influence of intoxicants, and access to a housing referral network.

including shared outcome measures to ensure collaboration and accountability across a broad base of community stakeholder groups.

- Assist COSA in establishing Community Advisory Board to review data, share community perspective, and serve as champions of scaling successful outcomes and communicating progress to the broader community. The CAB will work in collaboration with existing stakeholder groups to assure strategic alignment across delivery systems and leveraging of investments.
- Provide COSA with a comparative analysis of other Cities currently using responder models, specifically those large (same size) Cities using MDRT model in conjunction with or absent of a peer-based model.

The Southwest Texas Regional Advisory Council agrees to manage a professional contract with Meadows Mental Health Policy Institute (The Institute) to provide the following services in support of the City of San Antonio and the Southwest Texas Crisis Collaborative efforts:

Project Description

Key deliverables:

1. Gain consensus from community leadership and key stakeholders.

- Establish a Community Advisory Board (CAB) for reviewing information and developing a consensus to support each phase of the project.
- Adopt a process for the CAB to engage in two-way communication and information sharing as part of evaluation and implementation phases of the project.

2. Designate an Implementation Workgroup and identify currently available resources that can be leveraged for system transformation.

- Work with designated staff resources within COSA (Metro Health, SAPD, SAFD) who will be responsible for managing implementation of the recommendations for first response system improvements and the ongoing collaboration with key partners and stakeholders.
- Work with the single point of contact at Metro Health, SAPD, SAFD, CHCS, and STCC leadership for this first response system improvement project to ensure efficient communication around processes and outcomes.

- Agree upon the process and staff support for the above identified contacts to form the Implementation Workgroup responsible for implementation activities, coordination, and information sharing with the CAB.
- Work with COSA (Metro Health, SAPD, SAFD) to inventory existing resources and begin the process of shifting to the MDRT model, including realignment of staff and resources and training requirements.
- Determine if existing resources can be leveraged to begin integration of clinical support into the 911 Call Center.
- Identify an oversight structure and consider mutual aid and support agreements for the MDRT model.

3. Continue to refine and review data from the City of San Antonio and key partners to identify gaps in data and explore data sharing to support service delivery and program evaluation.

- Identify outcome measurements and agree on a pre- and post-deployment analysis plan.
- Enhance service code options by adding a disposition, outcome, or secondary call code that can indicate a behavioral health need that can be identified by the first responder but not initially indicated as a mental health call.
- On-going review of the current public safety data system will identify gaps in data and explore data sharing to support service delivery and program evaluation among collaborative partners, at a minimum must include Metro Health, SAPD, SAFD, CHCS, and the Signify Community platform managed by STRAC.
- Analyze performance data, evaluate results, and capture lessons learned from other large cities using MDRT model in conjunction with or in absence of a peer-based model. This is on-going during various phases of the process.

4. Develop training to support new programs and protocols.

- Provide TA in developing training to support new programs and protocols. This includes specific training required for clinical support at the 911 Call Center.
- Include in the implementation planning process strategies that assure for ongoing training and support component. This includes curriculum development, identification

of trainers and adopting processes to ensure on-going training for new hires and continuing education.

- Assist COSA with the development of curriculum and a plan for providing the training upon implementation and ongoing for new hires and continuing education.

MMHPI project team will work with a single point of contact to coordinate project activities, assist with scheduling meetings with City departments (Metro Health, SAPD, SAFD) and stakeholder agencies, Community Advisory Board and rely on someone to coordinate logistics, such as provide meeting space and/or set up virtual meetings, as needed.

The City of San Antonio will own all work products produced under this contract.

Notwithstanding this, the City of San Antonio shall not acquire ownership of any intellectual property owned by The Meadows Institute and/or Meadows Institute grants to the City a non-exclusive, irrevocable, royalty-free worldwide license to use, modify, and enhance such Preexisting Intellectual Property.

Deliverables and Payment Schedule

All deliverables are dependent upon readily available City (Metro Health, SAPD, SAFD) and Stakeholder agency staff and City (Metro Health, SAPD, SAFD) and Stakeholder staff's full participation required for implementation activities.

Total budget for this project is \$400,000. MMHPI will fund half of the activities using existing grant funds (\$200,000). The City will identify internal and/or other funding sources to support the remaining project costs (\$200,000).

Deliverables				
Deliverable Description	Completion Date	Supporting Documentation Required	Payment Amount	% of Total Funding
Deliverable 1: Upon execution of the contract.	December 31, 2021	Contract signed by both parties.		33%
Deliverable 2: CAB Charter adopted; CAB members identified and appointed; Presentation to Safety Committee (requiring MMHPI representation and in-person presence); Established data sharing agreements, process, and plan; Developed	January – March 2022	List of outcome measures; analysis framework; list of large Cities to evaluate and rubric to be used.		

Deliverables				
outcome measures and pre-post analysis framework; and initial identification of other large cities to evaluate and the analysis rubric to be used.				
Deliverable 3: Launch of MDRT Pilot	April – September 2022	Preliminary Data sets to be reviewed		33%
Deliverable 4: Interim report sharing initial data gathered; preliminary data analysis, identification of gaps, and progress to date, development of training curriculum, established policies including operating procedures for each program element; and completed benchmarking of best practices.	October - December 2022	Written interim report provided to the Point of Contact		34%

Addendum to Attachment II

	Salary/Cost	FTE's	Start Up	Year 1
			Jan '22 - Mar '22	Apr '22 - Mar '23
CHCS				
Response Clinician	\$ 116,603	7	\$ 204,055	\$ 816,222
Clinician Management	\$ 52,819	N/A	\$ 13,205	\$ 52,819
Total CHCS			\$ 217,260	\$ 869,040
Equipment/Supplies				
Client Expenses	\$ 20,000	N/A	N/A	\$ 20,000
Equipment/Supplies	\$ 198,230	N/A	\$ 198,230	
Total Equipment/Supplies			\$ 198,230	\$ 20,000
STRAC Costs				
Program Management	\$ 132,813	7	\$ 33,203.13	\$ 132,813
Total Program Development/Management			\$ 33,203.13	\$ 132,813
MDRT Program Total			\$ 448,693	\$ 1,021,853
				\$ 1,470,546

Variables

Annual Raises

COLA	Merit
2%	3%
Total Raise	
5%	

Annual CPI

6.50%